

# Visiting Restrictions Update

Visiting restrictions implemented to prevent the spread of COVID-19 **have been eased as of October 16, 2023 but only for patients who need continued support from a caregiver during hospitalization or need assistance for discharge.**

## To All Visitors

- Visiting hours are as follows:

**Mon-Fri: 14:00-16:30**

**(The number of visitors tends to peak around 14:00.**

**No matter how early you arrive, a visit is up to 15 minutes.)**

\* No visits on Saturdays, Sundays, or national holidays.

- Please come to the General Information Desk on the 1<sup>st</sup> floor to receive a visitor's pass before going to the hospital ward. Visiting will not be allowed if you do not present your visitor's pass at the ward. **Be sure to stop by the staff station when you arrive and leave the ward.**
- Visits are limited to no longer than 15 minutes, once a day, maximum 2 visitors at a time, and visitors must be at least 12 years old.
- Visits outside the ward will not be allowed unless permitted by the hospital.
- Those with temperatures 37.0°C (98.6°F) or higher or the following symptoms will not be permitted to visit the ward: cough, difficulty breathing, phlegm, sore throat, runny or stuffy nose, diarrhea, fatigue, taste or smell changes, etc. Those who checked any of the categories listed on the "COVID-19 Self-Checklist" may not be permitted to visit.
- **Please do not eat or drink while on the ward.**
- Visitors are required to **wear face masks and practice hand hygiene.**

## To All Inpatients

- Inpatients may go to shops, coin-operated laundry rooms, etc. by following the rules below.  
**(Weekdays: 6:00 - 8:00 & 17:00 - 21:00 / Weekends & holidays: 6:00 - 21:00)**
  1. Adhere to precautionary measures (wear face masks and practice hand hygiene).
  2. Let nurses know when you leave and return to the ward.
  3. Eating or drinking outside your room or meeting visitors outside the ward are not allowed.

Hospital Director, Center Hospital of NCGM

# Baggage Drop-Offs for Inpatients

Visiting restrictions were implemented to prevent the spread of COVID-19, **but have been eased as of October 16, 2023.**

New rules for baggage drop-offs for inpatients are as follows.

Saturdays, Sundays, and national holidays

Since visiting is not allowed these days, please drop off your baggage at the General Information Desk during the following hours.

**Drop-off time: 14:00-16:30**

The General Information Desk will not accept your baggage on weekdays. Please take baggage directly to the patient's room during visiting hours (14:00-16:30) on your weekday visits.

Please note:

- Ward staff may not be able to respond quickly, so there may be a wait to pick up patients' laundry and other items.
- Please tell the General Information Desk if you need to deliver valuables (cash, IC card, mobile phone, insurance card, mother and child handbook, etc.), expensive items, or anything fragile to the patient on Saturdays, Sundays, or national holidays. Do not include them in baggage.
- Fresh flowers or food and beverages which are not permitted will not be accepted.

Hospital Director, Center Hospital of NCGM